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Supervision in the Hospitality Industry

Introduce students to the supervisory skills they ' ll need to succeed in a hospitality career. They will be prepared to meet the expectations of management, employees, and guests.

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Training employees so the supervisor needs only oversee that workers are meeting the standards and then deal with unexpected events that the standing plan doesn't cover. Management by Goals (MBG) Employees jointly set goals for their departments and then plan strategies to meet or exceed the goals.